What to do when project impacts are in dispute?

Seeking solutions through participatory monitoring and joint fact-finding with companies, communities, CSOs, and government

Side Event at United Nations African Regional Forum on Business & Human Rights
September 16, 2014
Addis Ababa, Ethiopia

Hosted by World Bank Group Compliance Advisor Ombudsman (CAO) and Global Rights with support from the United Nations Global Compact

Overview

Often disputes arise when affected communities, CSOs, companies and governments hold different views about the scope and cause of project impacts, and how to remedy them. Asymmetry of information and resources among the different stakeholders can quickly contribute to escalating tensions and mistrust, particularly where communities feel they have not been adequately consulted. Participatory monitoring and joint fact finding are approaches that can help address such disputes and enable the parties to gain clarity around specific issues. Such exercises may involve independently verifying, or reconciling, scientific project data (e.g. water quality, air emissions, or community health, for example) to help build trust among the parties. This, in turn, can provide a credible baseline that allows the parties to move beyond disputing the facts to collaborating on the solutions.

Format

A practical training hosted by the World Bank Group’s Compliance Advisor Ombudsman (CAO), the independent recourse mechanism for IFC and MIGA, and Global Rights, the co-ordinator for the African Coalition for Corporate Accountability (ACCA) in response to members’ interests. Participants will be introduced to fictional scenarios developed from real case studies and work in small groups with a randomly assigned stakeholder role. A CAO dispute resolution specialist will guide participants through the steps of designing a joint fact-finding / participatory monitoring process, including training needs, funding issues, success factors, challenges, and on-going monitoring and implementation.

The session is open to all participants of the UN African Regional Forum on Business & Human Rights and will be guided by principles of respect, equality, collaboration, and openness.

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